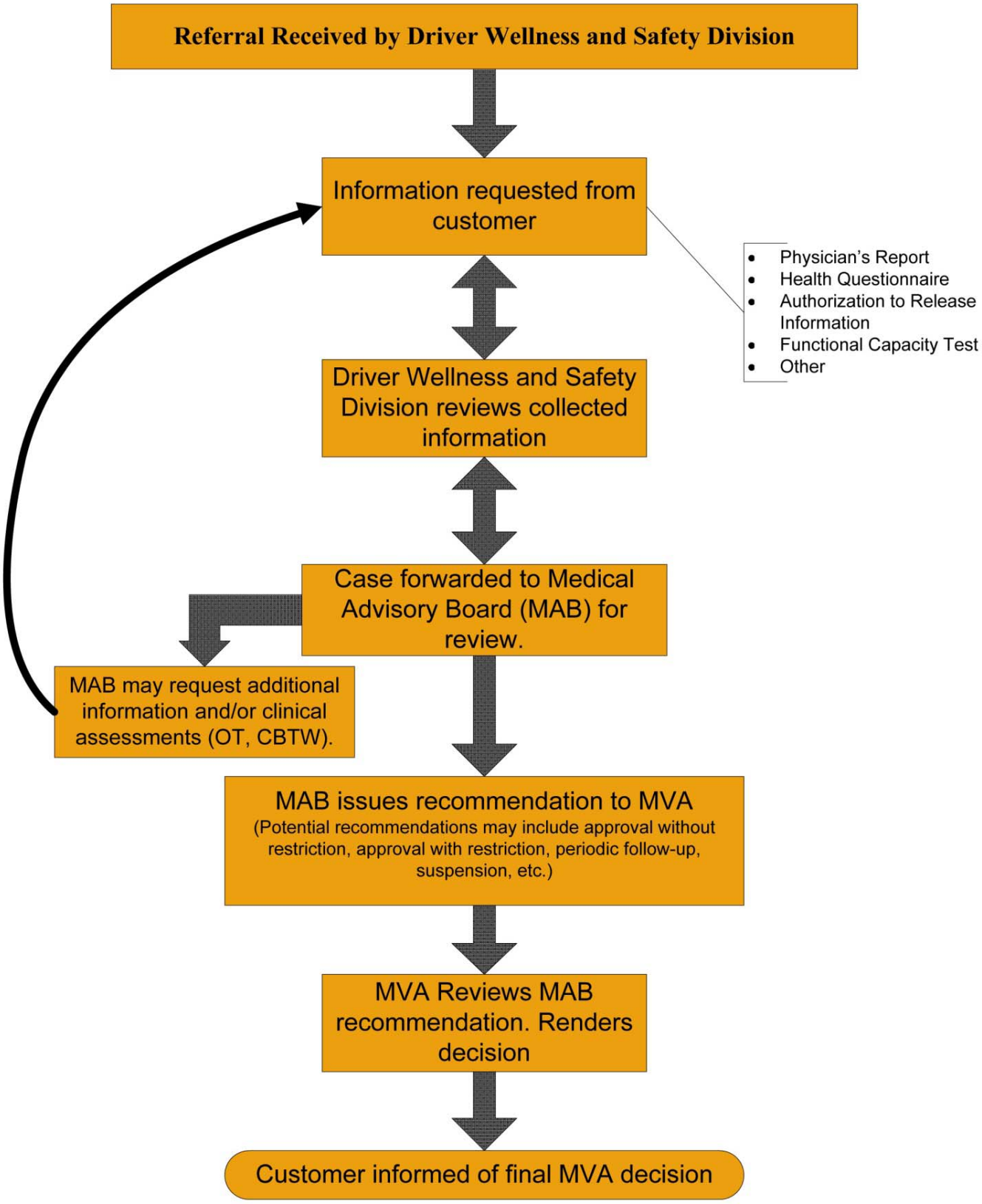MVA MEDICAL/SAFETY REFERRAL AND REVIEW PROCESS