

Dear MVA Customer,

Xpert Driving School was officially unable to conduct business as of August 27, 2015 as the result of tragic and unforeseeable circumstances. The MVA is in the process of acquiring student records from the school. As soon as all student records are obtained, they will be catalogued and filed.

Students seeking direction regarding how to complete their training should contact the MVA's Driver Instructional Services Division at 410-787-7769. If the student's records are on file, copies will be mailed to the student's home accompanied by a surety bond claim letter. The bond letter will explain how to make a claim against the school's surety bond to recover financial losses associated with non-completion of the driver education program.

Upon receiving copies of their records, students would then enroll in the school of their choice to complete the program. They then present the records from Xpert as proof of completion of a portion of the program. The new school will then provide the remainder of the training (for a cost) and certify the student's completion. The new school will make a copy of the records from Xpert for their files.

The MVA understands the frustration and inconvenience this closure may cause to its customers, and is actively working to assist the affected individuals in obtaining documentation of their completed training and answer any questions that may arise as quickly as is possible.

Sincerely,

Driver Instructional Services Division